

JAYMIE JARVIS MAKEUP ARTIST LIMITED

TERMS & CONDITIONS

The following Terms & Conditions apply to Jaymie Jarvis Makeup Artist Limited, trading under Duo Styling (Hair & Makeup Studio) and any contracted makeup artists working under Jaymie Jarvis Makeup Artist Limited / Duo Styling.

IN-SALON POLICY

1. BOOKINGS/DEPOSITS

A \$30.00 non-refundable deposit is required for all in-salon makeup bookings. Your booking will not be confirmed until the deposit has been received.

By paying the \$30 deposit, you acknowledge and agree that this deposit is non-refundable if you cancel your appointment.

The deposit will be applied towards the total cost of your appointment, with the remaining balance payable on the day of your appointment, where eftpos is available.

2. CANCELLATIONS

- If you cancel your booking at any time, your \$30 deposit is non-refundable.
- If you provide more than 24 hours' notice, no additional cancellation fee will apply.
- If you cancel with less than 24 hours' notice, a \$50 cancellation/no-show fee will apply.
- If Duo Styling needs to reschedule your appointment, your \$30 deposit may be transferred to your new appointment date.

3. LIABILITY

In the unlikely event of personal illness or other circumstances beyond our control, you will receive a full refund of any payment already made and if possible, we will endeavour to provide you with a suitable replacement makeup artist.

4. REFUNDS

We do not offer refunds for any completed services. Therefore if you are in any way dissatisfied with my services, the responsibility is on you to please notify us at the time.

5. RIGHTS TO MATERIAL

Jaymie Jarvis Makeup Artist and any contracted team member under Duo Styling reserves the right to capture and use any photographs or video footage for portfolio, social media, and promotional use. Please advise us in writing prior to your booking or verbally at your appointment if you do not wish for images of you to be taken or shared.

AGREEMENT

By paying the \$30 deposit, you confirm that you have read, understood, and agreed to these Terms & Conditions.